

Terms & Conditions

Company: Nexabong Overseas Ventures Pvt. Ltd.

Website: www.nexabong.com

Location: 87/1, BL-B, 3RD -FR, FL-303 , NIRMAL SENGUPTA SARANI, , P.O:- Italgacha SO, P.S:- Dum Dum, District :- North 24 Parganas, West Bengal, India, Kol-700079

Email: info@nexabong.com / [+91-7995157404](tel:+91-7995157404)

1. Introduction

These Terms and Conditions (“Terms”) govern all export transactions between **Nexabong Overseas Ventures Pvt. Ltd.** (“Company”) and the Buyer.

By using our website or placing an export inquiry, you agree to these Terms.

2. Products (Updated for Jute Export Business)

All products listed on our website, including **Jute Bags** and **Jute Handicrafts**, are subject to availability and seasonal variations.

Every product is handmade or semi-handcrafted, and minor variations in color, texture, or finishing may occur due to the natural properties of jute and artisanal production processes.

Specifications, design styles, and packaging can be customized as per the buyer’s requirements,

subject to mutual agreement before order confirmation.

3. Pricing & Payment Terms

All prices are quoted in international currency (USD) on **FOB or CIF basis**.

Payment shall be made via **T/T (Telegraphic Transfer)**, **L/C (Letter of Credit)**, or other mutually agreed terms before shipment confirmation.

All bank charges outside India are to be borne by the buyer.

4. Order & Shipment

Orders are confirmed only after advance payment or receipt of L/C.

Estimated delivery or shipment timelines will be communicated before order confirmation.

Delays caused by shipping lines, customs clearance, or natural causes are not the responsibility of the company.

5. Quality & Inspection

All goods are checked before dispatch to ensure quality and compliance.
Buyers may request third-party inspection at their own cost before shipment.

6. Claims & Disputes

Any claim related to quality, quantity, or documentation must be raised within **7 days of receipt** of goods.

All disputes are subject to the jurisdiction of **Kolkata, India**.

7. Force Majeure

The Company shall not be liable for any delay or failure in performance resulting from causes beyond its reasonable control, including natural calamities, strikes, port delays, or government restrictions.

8. Contact Information

For inquiries or concerns regarding these Terms, please contact:

✉ info@nexabong.com / +91-7995157404

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